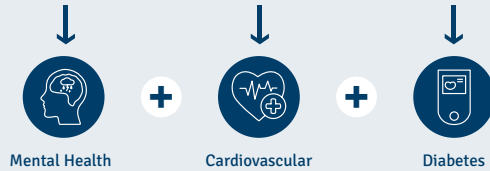


Indigenous Wellness Connect



Governing Body - Macintyre Health Alliance

Boggabilla and Toomelah Health Clinic patients living with a range of chronic conditions, such as:



Telehealth Hub co-located at Goondiwindi Medical Centre



Telehealth Care Coordinator & Indigenous Health Coordinator are located within the Goondiwindi Medical Centre

A Multidisciplinary assessment is undertaken to identify goals, coordinate services, self-management, shared care-planning, case conferencing, and transition supports (e.g. discharge processes) ensuring culturally safe services are delivered.



Macintyre Health Alliance Project Coordinator

Establishment and implementation of the project, ensures community driven approach, maintains local ownership of model, coordinates stakeholders and actions arising from meetings, etc.



Local Core Health Team

Link to Allied Health and other Health Professionals

The Telehealth Hub has links and partnerships with Qld and NSW PHN commissioned service providers and other services across the Hunter New England and Darling Downs and West Moreton region.



Localised Digital and Telehealth Interfaces

Supported Telehealth Services

Utilisation of clinical decision tools and resources, using Healthdirect and Healthpathways to link to multidisciplinary teams of telehealth providers willing to deliver services required with follow up face to face available if required.

Wifi capabilities for patients to access digital health apps and services on their devices while attending the Goondiwindi, Toomelah and Boggabilla clinics to review My Health Record, Health apps, etc.



Cross Border Data Sharing

Patient data shared across Qld and NSW Health jurisdictions

To improve continuity of care across Queensland and NSW Health jurisdictions a model of patient consent and data sharing between Hospitals, Rural Health Clinics, ACCHOs and GPs will be established.



Building Workforce Capacity and Capability

Allied health student placements across various disciplines to build long term local workforce capability and capacity.



The model will support:

- ➔ Equity of Access to Care
- ➔ Patient Engagement
- ➔ Care Coordination
- ➔ System Navigation
- ➔ Culturally Safe Service Delivery
- ➔ Data Sharing
- ➔ Discharge gaps
- ➔ Consumer Satisfaction
- ➔ Workforce Satisfaction
- ➔ Increased Workforce Capability and Capacity
- ➔ Integration of Pharmacy Improving Medication Safety
- ➔ Reducing Avoidable Hospital Presentations