

TALK ABOUT

LET'S TALK ABOUT...

TALK ABOUT is a way for Darling Downs and West Moreton PHN to ask you about your experience with healthcare in your community.

From 28 October until 9 December 2024 we want to TALK ABOUT what you think is working well and what you think could be done better to improve your healthcare experiences.

Let's TALK ABOUT the health needs of...

PREVENTATIVE HEALTH AND CHRONIC CONDITIONS

DID YOU KNOW?

190,000



Around 190,000 people (33%) in the region have one or more long-term health conditions.

People in the region visit a range of services to improve their wellbeing, as well as to manage a health condition.



9 in 10 people in the region visited their local GP



4 in 10 saw an allied health professional



2 in 10 presented to a Hospital Emergency Department



2 in 10 attended a specialist appointment

Participants include people with

- | Dementia, including Alzheimer's |
- | Arthritis, Osteoporosis, or other musculoskeletal condition |
- | Asthma, COPD, or other respiratory condition |
- | Crohns, Coeliac disease, or other digestive condition |
- | Diabetes | Heart condition | Kidney disease |

What do you think about...

Share your experience...

Did you know...

TALK ABOUT

WHAT WE HEARD

TALK ABOUT is a way for Darling Downs and West Moreton PHN to ask you about your experience with health care in your community.

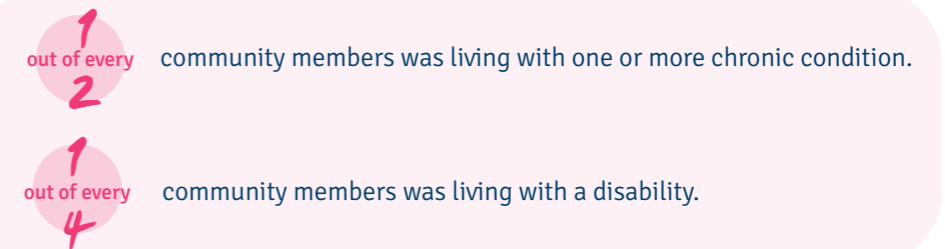
From 28 October until 9 December 2024, you talked about **Preventative Health and healthcare for Chronic Conditions**.

This is **WHAT WE HEARD...**

We received responses from...



Overall, you rated health services for **preventative health and chronic conditions** in our region with a score of **5 out of 10**.



What you thought worked well



You value services for how they...

- Your GP and other health professionals motivate you and provide information to help you maintain your health.
- Receiving assistance to coordinate care between health professionals is important to you.
- You value health professionals who also focus on your wellbeing, including social aspects of your life outside of medical care.
- It is important to you, that your carer and family can be included in your health care when you need them to be.

What you thought could be done better



You would like to see...

- Reducing wait lists and increasing the amount of time you can spend with your health professional.
- Receiving more information about the plan for your care.
- Improving the way health care providers share information with each other, so you don't have to retell your story or be worried that you need to coordinate it all by yourself.
- Health professionals are aware of digital ways of sharing information, but they want to make sure you and your other health care providers are comfortable and feel safe using digital health tools.
- Increasing education and training for health care professionals about your needs including cultural safety.

All consultation findings from our online survey and Kitchen Table Discussions will be distributed to external key stakeholders and inform future Primary Health Network decision making, targeted service delivery of programs, and provide important updated information for our region's Health Needs Assessment.

Thank you to everyone who contributed to our survey! We look forward to hearing from you on our future topics.